

# Mazatzal Hotel & Casino

## JOB ANNOUNCEMENT

<b>POSITION:</b>	Table Games Supervisor
<b>DEPARTMENT:</b>	Table Games
<b>STATUS:</b>	Full-time
<b>RATE:</b>	\$ D.O.E
<b>SHIFT:</b>	Days/Swings
<b>REPORTS TO:</b>	Table Games Manager
<b>SUPERVISES:</b>	Table Games Dealers

**JOB SUMMARY:** Under direction of the Table Games Manager, administer operations of the card room during an assigned shift. Oversee gaming activities. Ensure adherence to prevailing policies and procedures, departmental internal Tribal/State Compact and NIGC MICS. Provide and promote exceptional guest service. Assist in training, scheduling and assignment of duties to Table Games team members.

### **ESSENTIAL JOB FUNCTIONS:**

- Observe and analyze the integrity of all table game activity.
- Maintain security of Casino assets.
- Mediate and solve problems for guests and team members.
- Confirm that Table Games team members are providing optimum service to guests.
- Control inventory and player tracking with appropriate paperwork and data entry methods.
- Keep team members updated on policies, procedures, and special events.
- Ensure compliance with State and Tribal Gaming regulations.
- Regularly review staff performance with the Table Games Manager.
- Maintains playing card inventory, issues cards to tables as needed.
- Perform other job related duties as determined by the Table Games Manager.

### **MINIMUM QUALIFICATIONS:**

- High School diploma or GED recommended. Experience may substitute for formal education.
- Minimum two years management or supervisory experience.
- **Must have Table games dealing experience and/or experience in a related field.**
- Excellent guest service and communication skills.
- Schedule flexibility.
- Demonstrated leadership ability. Ability to remain calm in tense situations.

### **PHYSICAL, MENTAL, AND ENVIRONMENTAL DEMANDS:**

- Blood Pressure must fall under accepted guidelines by the American Heart Association or clearance from a medical doctor.
- Must have bending mobility to reach, kneel, twist and grip items while working.
- Manual dexterity for operation of office equipment and routine paperwork.
- Ability to read, write, speak, and understand English clearly.
- Ability to sit or stand for extended periods of time.
- Ability to lift 40 pounds.
- Ability to work entire shift in a smoking environment.

**Mazatzal Hotel & Casino reserves the right to make changes to the above job description whenever necessary.**