

Job Announcement

Position: Barista
Department: Food & Beverage
Status: FT
Grade: \$8.05/hr. + tips
Number of positions: 1
Reports to: Barista Supervisor and F&B Supervisor

Job Summary:

Ensures consistent recipe adherence for all beverages and ensures excellent customer service is provided to all guests. Must be capable of handling sums of money and transactions accurately. Stocks all products and supplies to appropriate par levels. Ensures cleanliness of establishment.

Essential Job Functions:

- Sells, prepares, and serves espresso beverages, smoothies, and baked goods.
- Maintains a clean and organized work area and seating area.
- Follows all recipes and opening/closing procedures.
- Follows cleaning schedule
- Stocks all products and supplies to appropriate par levels.
- Ensures proper product rotation
- Ensures proper recipe adherence and consistency of all products.
- Provides excellent customer service to all guests and ensures prompt and accurate delivery of all customer orders.
- Ensures compliance with all regulations regarding health and safety for all employees and customers. Must possess valid health card.
- Must become knowledgeable about all products available to customers including but not limited to coffee roasts, blends, and origins, teas, and baked goods.
- Performs other related job duties as assigned.

Qualifications:

- Previous customer service experience required
- **Previous Barista experience preferred, but not necessary.**
- High school diploma or GED equivalent recommended.

Physical, Mental, and Environmental Demands:

- Blood Pressure must fall under accepted guidelines by the American Heart Association or clearance from a medical doctor.
- Physically mobile with reasonable accommodations to stand for long periods of time Must have bending mobility to reach, kneel, twist and grip items while working at assigned work area.
- Read, write, speak, and understand English
- Operate in mentally and physically stressful situations.
- Must be able to stand 90% of work time and walk 50% of work time.
- Must be able to lift and carry up 20 to 35 lbs.

Shift: Swing
Opening Date: February 25, 2019
Closing Date: Until Filled

If you are interested in being interviewed, for the position in our Barista department, please submit a letter of interest to Krystle Michael, Food & Beverage Supervisor.

(Tribal need to submit job application /resume to HR)

Mazatzal Casino reserves the right to make changes to the above job description whenever necessary